

Website Privacy Policy

Last updated: June 25, 2026

TeQuaidas Diagnostics ("Company," "we," "us," or "our") is committed to protecting your privacy and safeguarding your personal information and, where applicable, your Protected Health Information ("PHI") in accordance with the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"). This Website Privacy Policy explains how we collect, use, disclose, and protect information when you visit or interact with our website at <https://www.tequaidasdiagnostics.com> (the "Website"). This Privacy Policy is a standalone document and is separate from any Terms of Service.

By using the Website, you acknowledge that you have read and understand this Privacy Policy.

1. INTRODUCTION

TeQuaidas Diagnostics is committed to protecting your privacy and PHI in accordance with HIPAA and other applicable laws. We take privacy seriously and strive to collect and use information only as needed to provide our services, operate our business, and meet our legal obligations.

2. INFORMATION WE COLLECT

Depending on how you use the Website and which services you request, we may collect the following categories of information:

- **Identity Data:** Name, date of birth (DOB), gender, and Social Security Number (SSN) (for I-9/employment purposes where required).
- **Contact Data:** Address, phone number, and email address.
- **Clinical Data:** Lab orders and requisitions, specimen types, insurance information, screening results, and other information reasonably necessary to fulfill requested diagnostic and related services.
- **Payment Information:** Payment details processed via encrypted third-party payment processors. We generally do not store full payment card details on our servers.
- **I-9 Documentation:** Sensitive identification documents as required for employment eligibility verification (e.g., documents presented to satisfy I-9 requirements).
- **Technical Data:** IP address, browser type, device identifiers, cookies, and usage data (e.g., pages visited, time spent, referring URLs) collected through cookies and similar technologies.

3. HOW WE USE YOUR INFORMATION

We use information we collect for purposes that may include:

- Service fulfillment and customer support.
- Appointment scheduling and coordination of mobile services (including mobile phlebotomy/specimen collection and I-9 verification services).
- Billing and payment processing.

- Communications with you (including confirmations, service-related notices, and responding to inquiries).
- Legal and regulatory compliance (including HIPAA obligations and required reporting).

4. SHARING WITH THIRD PARTIES

We do **not** sell your personal information, PHI, or other data.

We may share information only as necessary to provide services and operate our business, including:

- **Authorized laboratories and diagnostic partners** to fulfill services, including: Quest, Labcorp, Rupa Health, Boston Heart Diagnostics, FAIS, UFC Lab, and other authorized reference labs and partners involved in testing, reporting, or service fulfillment.
- **Service providers/vendors** that support our operations (e.g., scheduling, communications, hosting, payment processing), subject to confidentiality obligations and, where applicable, HIPAA Business Associate Agreements (BAAs).
- **Legal and public health disclosures** when required by applicable law, subpoena, court order, law enforcement request, or public health reporting obligations.

Mobile phone numbers and SMS consent: We do not share mobile phone numbers or SMS consent with third parties or affiliates for marketing or promotional purposes.

5. HIPAA COMPLIANCE

TeQuaidas Diagnostics follows the HIPAA Privacy Rule and Security Rule. To the extent we receive, create, maintain, or transmit PHI, we use and disclose PHI only as permitted by HIPAA, including for:

- **Treatment**
- **Payment**
- **Healthcare Operations**

Additional details regarding HIPAA rights and our PHI practices may be provided through our Notice of Privacy Practices (when applicable).

6. DATA SECURITY

We use industry-standard administrative, technical, and physical safeguards designed to protect information, including encryption in transit (such as SSL/TLS), secure servers, and access controls that restrict information access to authorized personnel only. However, no method of transmission over the Internet or method of electronic storage is 100% secure, and we cannot guarantee absolute security.

7. PATIENT RIGHTS UNDER HIPAA

Where HIPAA applies, you may have the right to:

- Access your records and obtain copies of your PHI.

- Request amendments/corrections to your PHI.
- Request an accounting of disclosures of your PHI.
- Request restrictions on certain uses and disclosures (subject to legal limitations).
- Request confidential communications (e.g., alternative means or locations).
- File a complaint if you believe your privacy rights have been violated.

8. COOKIES & TRACKING

The Website may use cookies and similar technologies to support Website functionality, analytics, and user experience. You can typically disable cookies through your browser settings; however, doing so may limit certain features of the Website.

9. DATA RETENTION

We retain personal information and PHI for as long as reasonably necessary to fulfill the purposes described in this Policy and to comply with applicable legal and regulatory requirements. PHI is retained as required by law (minimum 6 years per HIPAA, and longer for certain records where required).

10. CHILDREN'S PRIVACY

Our Website and services are not directed to children under 13, and we do not knowingly collect personal information from children under 13. If you believe a child under 13 has provided personal information to us, please contact us so we can take appropriate steps.

11. CHANGES TO THIS POLICY

We may update this Privacy Policy from time to time. Updates will be posted on this page with a revised "Last updated" date.

12. CONTACT

If you have any questions about this Privacy Policy or our privacy practices, please contact us:

TeQuaidas Diagnostics

Email: info@tequaidasdiagnostics.com

Phone: 866-614-6930

Address: 3133 Maple Drive Northeast, PMB2386 Ste. 240, Atlanta, GA

Website: <https://www.tequaidasdiagnostics.com>